

## Community Outreach

During the July-August vacation season, a medical team from Chung-Ang University Hospital will travel to Vietnam to perform some 30 facial surgeries and 650 medical exams during a five-day stay. The team will be bringing all the necessary medical equipment and medicine for the surgeries. Dung Quat Hospital will provide the operating rooms and nursing staff. "These medical services are an example of our commitment to the community, we aim to earn the trust and respect of the local residents," said Doosan Vina CEO Bong Jin Cho. "Our goal is to truly be a member of the local community."



Chung Ang University Medical Center, Seoul, Korea

The medical check-ups will be conducted at Binh Thuan schools and community centers for the convenience of local residents. In addition to the current outreach, Chung-Ang University Hospital will continue to expand medical exchanges with local medical professionals through

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## Giant Crane MHE Welcomes Indonesian Customers

By: Nguyen Ngoc Duan - MHE

The purpose of the June 20<sup>th</sup> visit to Doosan Vina (DV) was for Samudera Group officials to observe the progress and finalize some outstanding issues of the 17.5 million USD Samarinda, Indonesia project.

DV's Material handling shop (MHE) is currently building two Rail Mounted Quay Side Cranes (RMQC) and five Rubber Tired Gantry Cranes (RTGC) that are scheduled for delivery this December.

When the initial contract was negotiated between DV and the Samudera Group they had some concerns about DV's ability to meet the delivery schedule and produce quality products because of the newness of our operation. The follow-up visit alleviated all those concerns because the visitors: Mr. Baginda, from Indonesia, Mr. Teh Poh Chai, of Singapore and Mr. Austin Tian, a Chinese inspector witnessed first hand that everything is on schedule and controls are well in place to assure specifications are met.

General Director BJ Cho and MHE General Manager, MK Huh reviewed the

steps that are being implemented to address these two key issues with the group.

Mr. Cho explained DV's extensive quality control processes that will make sure the products are not only on time but also meet and exceed all customer specifications and requirements.

Mr. Huh explained the work sharing arrangement with the other DV shops

and increased overtime that has been implemented to step up production on this important project.

The cranes will be used to load and unload ocean going container ships at the Indonesian Palaran container port. Delivery



Aerial view of an RMQC



Mr. SK Lee talks to Mr. Teh Poh Chai and Mr. Baginda (continue on page 6)

## Family Housing Nears Completion

A couple weeks ago the Doosan Vina Times was invited on a tour of the Family housing units under construction in Van Tuong City. Van Tuong is located about six kilometers from the Dung Quat plant so it will be very convenient for the staff said Ms. Linh of HR. A group of 25 inspectors/employees were taken by bus out to the construction site for a look at the first completed unit and by all accounts the development passed with flying colors.

The development has been designed to the most up-to-date standards of construction and for the comfort and convenience of the residents said CMO YK Kong.



Ms. Hue - Finance checks out the kitchen

Ms. Hue of the Finance Department said "When I went on the short tour to the family housing in Van Tuong, I thought it looks beautiful and convenient. I think it will be very suitable for a small family and most of the people on the tour liked what they saw. This is a good policy of Doosan Vina."

Bartlomiejpiotr Czech of QA said "I was really impressed after I saw it. The project is huge and demands much from the workers as well as managers who are building this development. Although it's still under construction, some sample rooms were available to look at.

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## Employee Hot Line

We want to know what's on your mind. If you have an idea, a complaint, a concern or congratulation on a job well done, we want to know.



The numbers below are where "you can give us your Kicks or your Kisses," said Human Resource General Manager, Kim Hoon who went on to say "We feel it is better for employees to have a way

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# DV Change Agents Graduate

By: *Vuong Cat Tuong - BM*

The Operational Excellence (OE) team continued its Change Agent (CA) instruction and training in June.

The program's official beginning dates back to April 28<sup>th</sup> when a launch event was held. The initiative is to help DV establish its own corporate culture and management infrastructure.

An integral part of the plan is to appoint and train CA's that can be the leaders for change in each department. Mr. GS Lee said "The intensive training has many specific topics to cover and some of the critical ones we are focusing on currently are:

- Basics of production and QCD
- Basics of Quality
- Visual management
- Improvement and waste elimination
- Defect-free & defect-preve-

ntion

- Maintenance Management & TPM
- Basics of productivity
- Toyota production system (TPS) and
- Lead-time reduction."

After completing the course members will be granted the certificate and they will

then train all engineers and chief workers.

The presentation took place on June 19<sup>th</sup>. In attendance were members of DV's B.O.M, leaders from Doosan Korea, general managers and the OE & CA team members. CA members put on a very self-confident and carefully prepared lecture that kept the audiences attention and interest. After that the CA members were given their certificates and a the assignment they have know is waiting them - to advance and share what they have learned with all the engineers and chief workers in the company.

Concluding the ceremony, DV General Director BJ Cho led a cheer "CA's Can, CA's Can..." the cheer motivated and encouraged DV's new CA's because without a doubt they left knowing they had support from the highest quarters.



General Director BJ Cho and CA members

## Hanoi University of Technology Internship

By: *Nguyen Ut - HR*

A group of 24 students from Hanoi University of Technology (HUT) started a one month Doosan Vina (DV) internship last in June.

From their first look at the facilities on the seventh they were impressed by the scope and scale of our operation here in Quang Ngai.

On Monday the eighth the internship began officially and in earnest. The students were welcomed on behalf of company by CMO Mr. YK Kong who told them "in my opinion, everyone's life has two life directing landmark or decision; the first is choosing the company where you will develop your career. And the second is choosing a man or woman and getting married. We hope you will consider DV in the first matter and who knows, maybe the second will follow??"

HUT, teacher Pham Xuan Khai said thanks to DV for its warm welcome and for providing such favorable conditions for their students. He hoped DV and HUT would continue to strengthen their relationship and become more and more involved in education and recruiting at HUT.

They also met Mr. Hoa, Boiler Shop Supervisor who guided them through a typical day at DV and shared some of his experiences while working here.

The meeting reached a new level of excitement when Mr. Lee Sang Kwon - CQO introduced them to the actual machines they would be working with during their short stay at DV. Lee is a very enthusiastic presenter and the group were enthralled by his passion for the equipment and products in our five shops.

To finish the first day, they attended a shop tour and ended with their assignment for the following 30 days.

The entire internship was packed with training, exposure and exciting events to keep the interns involved and engaged.

One of the highlights of the internship was a presentation by the students on the five shops at DV to HUT Professor Dr. Mai who flew in for a weekend visit to check up



CMO gives intern result to students

on her charges. The student's explained all they had witnessed and with PowerPoint presentations gave detailed talks on all of DV's products. Professor Mai said after the talks that she was impressed and could see that the internship was not just a holiday, but a chance to apply what they had spent the last several years studying.

One presentation that was a request of the company was to tell DV about the success and failures of the Internship. It was also a well thought out and candid presentation and will be helpful for improving future internships at DV.

As the interns left for Hanoi many were already looking forward to receiving their degrees in Hanoi and heading back south to Doosan Vina, to as CMO YK Kong said take that first big step or "Landmark" and launch their careers.

## Women Welders Prove Themselves

By *Nguyen Ut - HR*

When, Doosan Vina (DV) recruited a number of women welders last December, a job which is traditionally a "mans job." And the company has nearly 300 welders now, but just 19 females in the field. Most women who work at DV are working in the offices and few people think that there are women working in the shops. They are working next to men doing the same work, welding metal together to fabricate the machines and equipment Doosan is famous for. They came from the farms around Doosan Vina, as a blue collar worker. Agriculture is a vital job all over the world but sometimes the income is too unstable and so they decided to join DV and grow their future in a field that doesn't involve rice. The women who are now experienced welders have open a new chapter in their

lives, it began with training at DV's Technical Education Center (TEC) where they were taught the skills needed to become first class welders. After two months of training, they were assigned to a shop where they are now working and receiving a stable monthly salary which they are using to support themselves and their families.

Ms. Pham Thi Phung, a welder in the Boiler factory said, "DV is a company with a long and stable history, so I am really happy to be working here, Doosan trained me, gave me a chance to develop and I'm now a competent and skilled welder with a stable income. If you'd have asked me a short while ago about my future I sure wouldn't have thought that we would have such an opportunity or future."

**Doosan - Power and Water for Tomorrow**

# MEET THE TEAM

## Standing at the Starting Gate

*An interview with Mr. Hang Ha Ryu, Doosan Heavy Industries (DHI)' Chief Representative in Vietnam.*

*Doosan Heavy Industries of Korea is a global enterprise operating in 33 countries around the world with over 35,000 employees and annual revenue of 22 Billion USD.*

*Can you bring us up to date on DHI's activities in Vietnam and what has been your role in DHI's development here?*

I've thought about that question many times, and it's a bit overwhelming when I look at where we are today and where we were a few short years ago. As you know we recently opened Doosan Vina, our Dung Quat - factory which is a 300 million USD investment and nearly 2,000 employees.

The short answer to your question is that, that is where we are today, but to fully understand our Vietnamese developments we need to go back to 1995. That's the year that Doosan decided to test a site in Vietnam. To start with we located seven hectares in Hai Phong and launched Hambico, a joint operation between Doosan (60%), DMC (30%) and Sung Yong (10%) which today is a 25 million USD investment with 1,000 employees.

Hambico produces industrial products that are used around the world; one project that used Hambico extensively was Vietnam's first oil refinery. We are very proud to have been able to provide all the processing tanks for the refinery.

In 2002, after only seven years of operation we were able to recover all startup costs and became profitable? In October of 2004 the chairman of Doosan at the time, Mr. Y. S. Park came with a Korean delegation to attend the ASEAN Summit as the Chairman of the Korean Chamber of Commerce. He came a day early because he wanted to confirm all the good reports that were coming to him from Vietnam. He visited the Hambico operation and was impressed enough to instruct me to find a site that would allow us to expand our operations in Vietnam. My charge and Mr. Park's vision was clear; find a site of 100 hectares on the sea that would enable us to strategically locate a forward production base and strengthen our global business in power and water. I spent the next several months examining sites in and around Hai Phong, many days I found myself in a small

boat cruising up or down the coast checking out a potential site. Eventually I made my recommendations and a task force from headquarters in Korea was formed. They expanded the search and looked at sites worldwide but ultimately decided on the property we now occupy in the Dung Quat Economic Zone of Quang Ngai (QN) province in central Vietnam.

Over the past 14 years we have made a major commitment to Vietnam and have invested substantially. Today we continue to invest; the technology processes and skills that are necessary for our products represent our faith in the Vietnamese work force. We've brought the most advanced equipment and methods in use today. For example, many of the machines cost in excess of a million USD and are not available anywhere else in the country so the men and women we've employed in QN have to be trained and that is just one more way we are investing in Vietnam.

So to answer your question, in Vietnam today we have invested approximately 325 million USD, employ nearly 3,000 people and look forward to growing even more as we develop the global markets for our products and ramp up production in Dung Quat.

*Why do you think Doosan has experienced such success?*

One of the reason we have experienced such growth is because of our 2-G strategy, it's a company wide policy that means we believe our company's growth will not exceed our employee's growth. If our employees stop learning then we will stagnate and be offering only old technology; if we do that we'll lose our competitive advantage.

"The most important factor in Heavy Industry is technology, if the ability of our engineers doesn't improve how can we create the next generation of our products?"

Our power plants need to produce more electricity for less, the desalination plants need to be more efficient in order to quench a thirsty planet, our cranes that load and unload the giant container ships must do it quicker, our boilers must be the best and our chemical processing equipment absolutely must protect the environment, provide safe working conditions and deliver the purest products available.

We must connect with and recruit the best and brightest minds available, we have

to offer them opportunities to learn and challenge today's best practices and create an environment that allows them to be all that they can be. If we do this I'm sure we will continue to be number one in the world well into the future!"

*What projects are you working on right now?*

We have several clients that we are working with, one is Palaran Container Terminal Port of Samarinda, East Kalimantan, Indonesia, we signed a contract to supply them with seven cranes for the port, the contract is for 17.5 million USD. It was one of the first for our new Dung Quat plant, they have already started building the cranes and will ship them in December.

Another important bidding process we are involved in is with the Vietnamese government. They have several power plants on the drawing board and we are in active negotiations with the decision makers to explain the benefits of our products and services.

One of our distinct advantages is the location of our factory, no matter where in Vietnam a power plant is to be built, we are close by with support and service that cannot be matched.

We also think that by signing with Doosan it would be a win-win arrangement. If we are the supplier more Vietnamese people will be put to work, keeping the payroll at home and the employees will continue to develop technical skills that will be an asset to the home market for future developments.

*Finally what advice can you give other companies in Vietnam?*

That's a double bladed sword question; I want to help but...(laughing), seriously though, operating in Vietnam is challenging for sure, but the double edge that I was referring to is risk and reward, where there is great risk there is great reward and here you can find an abundance of both. I have found tremendous satisfaction and unbelievable frustration, but as in anything worthwhile if you continue to work and never give up the payoff can be gratifying. I mean that in more than a monetary sense, watching Vietnam develop has been rewarding, seeing peoples lives improve and future brighten is always something to be proud of!



# DOOSAN HEAVY INDUSTRIES VIETNAM

## Doosan Vina Times

# FROM THE SHOP FLOOR NEVER GIVE UP

By: Nguyen Thi Ngoc Loan

The life of a person is like a river, full of ups and downs, happy times, sad times and extremely painful times.

We all understand that life is not always a bed of roses and that we'll certainly have to face difficulties in life. So the question is how do we overcome and get through the tough times? It's helpful to take a minute to contemplate and wonder how many times life has taken away your happiness and thrown you something bitter? How many times have you wanted to stop, and then decided to go on?

I recently heard someone say "Never give up" when I looked it up in the dictionary I thought this is a must characteristic for the human spirit when facing difficulties, it will help us to overcome tough situations and obstacles.

In life, everyone has time constraints, yet everyone deals with them in different ways.

If we approach it pessimistically, we will be depressed and want to give up. If we look at it with optimism we will think that challenge is a dynamic of growth and without it will not improve. As with anything life is how



you look at it, for example: "Some people complain because God put thorns on roses, while others praise Him for putting roses among thorns." Some people look at a glass of water and see it as half full while others view it as half empty. How do you think the "never give up" person would think of roses or the glass of water?

## Labor Union business trip to Korea

By: Nguyen Tan Ut - LA

At the end of May, Doosan Vina (DV) organized a business trip to Korea for some Vietnamese staff. Leading the trip was Mr. Kong Yong Kwon - A Member of B.O.M and Mr. Yang Jong Dai - General Manager of the Labor Affairs (LA) Department; there were three other staff from the LA Dept. and seven members of DV Labor Union (LU). Special guests were Mr. Nguyen Dong - Vice president of Quang Ngai Labor League and Mr. Tran Quang - President of Dung Quat Labor Union.

According to Mr. Kong, the purpose of this trip was to create a close relation between the members of the DV LU to help everybody understand each other and to create an atmosphere of co-operation. The trip was to

build a bridge between the company and its employees to raise the LU's effective. The two special guests were a part of the delegation so that DV LU's leaders would be comfortable when approaching them and to learn what the jobs in the LU involve.

The trip also was so members of the DV LU could experience the Korean culture and have an understanding of Korean thinking.

The business trip lasted from the 17<sup>th</sup> to 25<sup>th</sup> May, 2009. They visited: Doosan Heavy Industries & Construction; Doosan Engine; Doosan Infracore, Yong Kang Won Research Institute, The biggest steel factory of Korea, the Posco, Kospo Thermal power plant and the Seoul National Museum. They also had a presentation on the history and vision of Doosan Heavy Industries & Construction and the Doosan group.

After the trip, Mr. Tran Quang said that he felt encouraged and he expresses his thanks to DV for his chance to go to Korea and visit Korean and its leading companies.

After returning each member wrote out their feelings about what they'd experienced and what they learned from the trip. Mr. Bao - Vice president

of DV LU wrote: "Along with development of group, DV needs to apply clever business strategies suitable with Vietnam's situation. DV staff have to give a non-stop effort, try more and more and always choose the way that changes thinking and opens our view to the world to be worthy of the trust which Vietnam and Doosan has given us."



Visiting the headquarters of Doosan

A short story that I think will be helpful when we think about struggle is one about a man that found a butterfly cocoon. One day he found the cocoon had opened slightly. He sat for hours looking at the small butterfly as he worked to release himself from the small hole. It looked impossible, like the butterfly can not get out of the small hole so he decided to help the butterfly. He used scissors to make the hole bigger.

The Butterfly then easily escaped from his cocoon, but to the man's dismay the butterfly's body swelled and had shriveled wings. The guy watched and hoped that the butterfly's body would recover and stretch his wings to fly, but nothing changed. The butterfly must go through his life with a swollen body, shriveled wings and never knowing what it is to fly. The young man didn't understand that the butterfly had to endure the processes of nature that were necessary for his development and metamorphosis.

What can you gain from this story, how will this help you when facing a struggle? To me it says that effort is essential in life. If we never have any struggles we will never know our potential. When we are in the "cocoon" of our family life is easy, but when we go out into the working world we must make extraordinary efforts to overcome the many pressures and tensions that will surely come our way and like the butterfly each trial or struggle we face will make us stronger and better equipped for the flight ahead.

## DOOSAN VINA TIMES Employee Newsletter

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# Technical Education Center Skill Competition

The third technical skill competition was held on 28<sup>th</sup> May 2008 at the Technical Education Center (TEC). These competitions not only aim to improve the skills of our employees from the five shops, but to give them an opportunity to exchange and learn together while developing teamwork and a network of mutual support.

This competition involved six teams (5 teams came from 5 shops: HRSG, BOILER, CPE, MHE, DES and the sixth team was a "house" team from TEC which would provide a benchmark for the competition). The teams got down to business immediately, showing both determination and spirit. One member said, "We came expecting to show our ability and we are going to win this."

True to form the competition took place under close scrutiny giving all equal opportunity to show their talent and be judged fairly. Each team and each person worked enthusias-

tically with the different tasks: marking, welding and cutting, checking and double checking their work. The atmosphere at the competition was tense and everyone was determined

from everyone but you'd have been hard pressed to notice anyone not giving it their all.

The teams finished their projects when the allotted time of six hours was up and then the difficult task of judging began. As the signal was given to end the competition there was a combination of relief and regret on the faces of the competitors. Relieved that it was over, yet regretting they didn't have more time to add just a little more. At the end

the teams didn't know the results but that didn't stop them from strutting around and kidding with each other about who would surely be crowned the winner.

After a week of checking and evaluation the new champions were revealed and the team from the Heat Recovery Steam Generator shop (HRSG) was declared the winner of "Doosan Vina's Technical Competition Three."

At the award ceremony, Mr. Bui Cong Dung, a member of the champion HRSG team said, "I'm very happy with the result and it really is worthwhile. I think that this win is

not only HRSG's win, but it's also a win for the whole Doosan Vina team. Everyone gave it their all and the results were close so this will help everyone to improve and to develop the skills of the whole company."



G.D BJ Cho, TEC Principal BI Kim, GMs and competitors after the competition

to do their best in spite of the soaring summer heat. The heat and humidity added a level of difficulty and was like have a seventh competitor in the room. As the heat rose and the competition got intense the sweat poured

## Employee Hot Line

(continue from page 1)

to express what is on their mind, the lines have been set up to provide an anonymous way for employees to ventilate or let the company hear their concerns. We are interested in the situation and want to work on solutions, so if someone doesn't feel comfortable identifying themselves, that's OK, things can't be fixed if there isn't a means of communication, a way to bring things to our attention! All anyone has to do is send an SMS to one of our Hotline numbers and we'll look into the matter and we'll publish the best in the Newsletter."

The lines are active so you can begin to share your hopes and dreams or problems and solutions immediately.

**Hot lines: 01692.306.050 or 01692.306.066**

## Community Out-Reach

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short-term training workshops in Korea and other programs.

This marks Doosan Vina's first collaboration with Chung-Ang University, a top Korean medical university which Doosan took over in May 2008.

These medical outreach programs are a direct result of a strong commitment to community service at the highest levels of Doosan.

## Find the hidden Message

ALL

AND

ASIA

DOOSAN

EAST

FIFTEEN

HEAVY

INDUSTRY

V D O A V O S S A N V I N A T  
Y I W S I I L O L B E T H S N  
E V N I N U E U M B E R A D U  
A O A A N E E T F I F E N O M  
N E H E E A V H N Y I N D O B  
D U O S H T R Y I A T H E S E  
N V I N E T N A M A M N D A R  
A L L O E F S O U T H E A N S  
T A S I A B Y T W E N T Y F I  
F T E E N V G W T L J X V A K  
Q B Y T N E W T D Y O A N C I  
I B Q L L I W Q S V L Y V U D  
M R G Y Q V B U O T A O W Y C  
F A E Q I W N F V L U W C P K  
Y R T S U D N I L L J Y D Z T

NUMBER

ONE

SOUTH

THE

TWENTY

VIETNAM

VINA

WILL

### Last month's winners:

No	Full Name	Department
1	Nguyễn Thanh Trũi	BM
2	Bùi Ngọc Thiệp	FIN
3	Trần Vĩnh Bình	Boiler
4	Phạm Thọ Vũ Ngạc	LS

5	Phạm Thọ Thu Việp	Boiler
6	Phạm Hoàng Phông	QA
7	Hà Thọ Lê Thu	FIN
8	Nguyễn Thọ Tuệ Phông	FIN
9	Nguyễn Thọ Minh Đông	FIN

Please contact to Ms. Quỳnh for your awards.

**For more information or career opportunities call 55 3618 900 or send your CV to [dvhr@doosan.com](mailto:dvhr@doosan.com)**

# A Doosan Vina Master Craftsman

## Mr. Jang Se Hoon

By: Deokki Ahn

June 23, 2009 PM 14:00

I had the pleasure of an interview with Mr. Jang Se Hoon of our Boiler shop. Jang has worked at Doosan Heavy Industries for 30 years.

My first impression was that he is a very serious person. When I asked to take his picture, he said no, he'd rather not and I felt his humble spirit coming to the surface.

He started working in Han-Guk Heavy industries, which was the name of the company that Doosan Heavy Industries evolved from. He continued working in the Boiler shop for 28 years.

In 1987 and 2000 he was awarded the "Model" employee prize. In 1995 and 2002 he was awarded the "Gold" prize for quality in a national competition and in 2005 he was awarded the "Quality Master Craftsman."

He came to Vietnam (Doosan Vina) last



Mr. Jang Se Hoon

March and when he arrived in Vietnam he immediately started training. At that time the Boiler shop had not yet been completed so the pavement hadn't been laid and the electrical supply was also unstable so a spare electric generator was necessary. At that time he wished he could return to Korea because of the hot weather and poor environment, but now he has acclimated and feels more comfortable.

His family lives in Korea and he has two sons; the eldest son works for the Lotte group and his second son is a junior in University. I asked him if he missed his family and He said that his days are so busy that there is not much time for that, but at the end of the day he certainly does and looks forward to seeing them.

Everyone in the boiler shop calls him "father" because he is someone who cares about each and every one of his employees. They can discern the sound of his whistle,

## MADE IN VIETNAM

### MHE Welcomes Indonesian Customers

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is scheduled for December 24<sup>th</sup> with the final handover to take place on February 15<sup>th</sup> 2010.

The visitors headed for home confident that the construction is on schedule and meeting all specifications.

This is the second project for MHE since commencing operations only a few short months ago.

especially after lunch, if another person blows the whistle to wake them up for exercise they never get up. Only when he blows the whistle do they take it serious and get up.

His principle has always been; be the first to get-up and start working faster than anyone else. This habit has kept him healthy in spite of being far away from home and overseas.

He said some day he will return to Korea, but then he said that in a short while he will surely wish to return to Vietnam, his home away from home.

## Safety Tips For Summer Weather Work

Working in hot environments can be uncomfortable and higher summer temperatures increase discomfort.

Simple precautions, prevention tips and warning signs such as those listed below can reduce your discomfort.

How to Minimize the Effects of Summer Heat

\* Drink plenty of water - about 1 cup of cool water every 15 to 20 minutes, even if you are not thirsty - and avoid alcohol, coffee, tea, and caffeinated soft drinks that

dehydrate the body.

\* Acclimate, The human body can adapt to heat exposure to some extent. This physiological adaptation is called acclimatization. After a period of acclimatization, the same activity will produce fewer cardiovascular demands. You will sweat more efficiently (causing better evaporative cooling), and thus will more easily be able to maintain

\* Wear lightweight, light-colored, loose-fitting clothing and change clothes if you get completely saturated.

\* Use general ventilation and spot cooling at points of high heat production. Good airflow increases evaporation and cooling of the skin.

\* Understand, recognize and treat the signs of heat stress.

\* Consider your physical condition when determining fitness to work in hot environments. Obesity, lack of conditioning, pregnancy, and inadequate rest can increase susceptibility to heat stress.

\* Monitor your temperatures, humidity, and responses to the heat at least hourly. normal body temperatures.

## Q & A

Below is this month question from Mr. Nguyen Ngoc Duan - MHE:

Hi Ms. Quynh!

On behalf of MHE employees, I have a question about the skill competition that was organized by TEC:

- What is the purpose of the competition?
- How often is it held?
- What is the meaning of slogan "Look-Smile-Talk" of TEC?

Mr. Tan of TEC has given the following answers:

1. The purpose of technical skill in Doosan Vina:

Test and assess the: technical skills of workers, team work, unity and the level of support and help offered each other during work.



Ms. Quynh

To create an opportunity for employees to exchange ideas and to learn from each others experience.

2. How often?

It's organized every four months.

3. "Look-Smile-Talk" are the three basic skills of communication. The way you look, the way you smile and the way you talk are some of the ways you send information to others; it will help you to communicate so you can get the best result.

This is a necessary skill for TEC teachers, it is how they can get the most from lessons and that also help the classroom environment to be more productive between teachers and trainees.

This is the slogan when someone visits TEC, and it is also the working principal of TEC: We open the door to welcome you and always listen to your ideas and give you the best information and training available.

And that's also the message we want everyone who comes through TEC to take away with them. "Look-smile-talk" every time you speak to someone and you will be able to achieve great things!

# SPORTS

By: Pham Ba Loi - CPE

"Watching the football match I almost thought I was at a Premier League match." That was the comment from Mr. Son Chu Sung, the goal keeper and Business Director of the CPE team after the match between CPE and the internship students from Hanoi University of Technology. The match took place on 20<sup>th</sup> June at Doosan Vina's yard. Players from CPE team started the match so self-confident because they thought with many strong players with good individual skills it is not going to be difficult for them to be the winners. And after the results of the first half they for sure were confident of the final score. Beginning a new strategy as soon as the second half began the student team showed their determination by attacking continuously with hard shots, running like strong horses. Their entire team charged the opposite side's position and caused serious challenges for the CPE goalkeeper.



*Football for a friendship*

The students proved to be strong on the charge but they came up short when it came to putting the ball in the net and so they missed several opportunities to score. In contrast, CPE kept calm and began to wear the younger team down. The student team tried again and again but couldn't seem to

connect with the goal in spite of fierce attacks.

With the help from their team members, Nguyen Huu Phan and Phan Dinh Tan scored 3 goals at minute 20, 25 and 35 which made the young players of Hanoi University upset and had no strength to defend. As a result, one more goal was scored by Mr. Nguyen Van Sang for CPE. The CPE now led the student team by a score of 4-0.

Many would have given up but the players the Hanoi capital showed that they are not players easy to be beat and with the determination to fight back rallied against the CPE team and they scored 4 continuous goals to tie the match 4 all!

Highlights includes Dang Nhu Khoa's goal that encouraged his team's fighting spirit and later, Tran Duy Dung performed a hat-trick (3 goals), which gave the student team renewed hope.

## TP & LS Hold Sport Day

By: Chau Thi Thanh Het - TP & LS

The first game is tug of war. No one felt tired although they were playing under the

made every effort for only target is to be the winner. After tug of war, they took some other games such as: jumping with sack,

which is very useful for working together. More-over, we can realize the managers' attention and care to employees, especially Mr. Kwon. It is necessary for

With the purpose of tightening close relationship between colleagues which aims to enhance cooperation in working and of congratulating their winning in the exercise contest recently, TP team and LS team held weekend interesting activities at My Khe beach on June 6<sup>th</sup>. Attendance of Mr JY Kim, Deputy General Director; Mr BJ Kwon, General Manager of the department, Mr DS Ok, Finance General Manager; Mr YG Choi, IT General Manager made everyone become more excited. all departments to maintain these activities."



*Fun for all at the beach (D.G.D & CFO JY Kim - center with black glasses)*

hot sunlight on summer days. Smile always appeared on face of the team members and referees, especially Mr. Kwon, together with beads of perspiration. It seemed that working pressure of one week disappeared in a moment. When starting the game, some people were in fatigued smooth because weather was so hot and a hard working week had just finished. However, sport spirit liked an incorporeal string which connects people because all team members

playing football with 3 legs. Lovely girls of TP& LS changed become active girls. All of them created exciting atmosphere for the cheerful weekend sport day.

Ms Tu, member of LS team said happily: "I think we should organize such weekend activity. After joining, I feel everyone become closer and friendlier



*Bag race starts*

**BE CLEAN KEEP VIETNAM GREEN**

## Family Housing Nears Completion

(Continue from page 1)

Undoubtedly all the apartments will be a very nice place for living. The complex includes many extras like tennis courts and a swimming pool. While there I had a convers-

ation with Mr. Yong Ha Lee Assistant Manager of the Architectural Team who I'm confident will meet all the required targets. The only thing we have to do now is be patient and keep our tennis game in shape!"



Apartment inspections 01 June 09



CMO YK Kong addresses the group

There are two sizes of apartments at the Doosan Vina Apartment village, some have two bedrooms and others have one bedroom. Each are equipped with the most modern of amenities, including air-conditioning, refrigerator, stove and a complete bathroom. The units have balconies and there will be a swimming pool, tennis courts and a school on the grounds.

Apartments should be ready for move in by the end of the year and many are looking forward to enjoying the many creature comforts that the apartments offer.

## GEASUN CORNER

By: Vuong Cat Tuong - BM

### 1. What is GEASUN?

GEASUN is a philosophy that has its origins in Japan. It focuses on continuous improvement throughout all aspects of life. Geasun's principles believe that everyone can gain from putting these principles to practice in their lives. At work it is good for all levels of an organization and everyone in an organization can benefit from Geasun.

### 2. Why we need GEASUN?

By improving and standardizing activities and processes Geasun aims to eliminate waste.

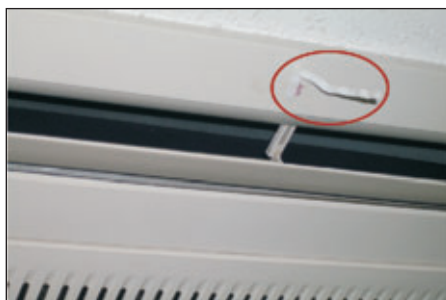
### 3. GEASUN should be:

- A small task or project improvement that is easy to apply
- Something you've tried witnessed good results
- Easy to write
- Appreciated by management and staff

### 4. GEASUN examples:

#### Example 1:

<b>Before GEASUN:</b> Always forgetting to turn off the air conditioner	<b>After GEASUN:</b> Glue a red piece of paper near the wing of air conditioner
<b>Result:</b> <ul style="list-style-type: none"> <li>- Easy to see if it's on or off</li> <li>- Remember to turn it off</li> <li>- Saving in power, money and for the environment</li> </ul>	
<b>Idea of:</b> ABC - XYZ shop	<b>Date:</b> 2009-01-01



Air Conditioner in Boiler Shop

### 5- Do not wait and hesitate; share your GEASUN today:

You can be proud of your GEASUN and share it with everybody. Not only management can have ideas to improve our company, you can show your improvement ideas that will be adopted for all. Therefore, when you have some ideas, write them down immediately and share with everyone. It doesn't matter whether your GEASUN is big or small, size doesn't matter. Your GEASUN is will be appreciated by all if it makes their work easier and more effective.

**Do not hesitate, write and share your GEASUN now.**

#### \* Ways to share your GEASUN:

1. Email:
2. Phone:
3. If you are a worker:
  - Please write your GEASUN on a piece of paper.
  - Send it to your chief worker to pass to

the General Affairs person of your team.

- Apply your GEASUN.

- Watch your GEASUN as it's applied by others.

Please send email to:

[dv.tuong.vuongcat@doosan.com](mailto:dv.tuong.vuongcat@doosan.com)

## The Information Technology Competition of TP & LS

By: Pham Thi Vu Nga

On April 25, the Logistic Service department had held an examination on computer skill for all members. This is the third time that it has occurred, March 28 was the first time and April 11 was second. The purposes of these tests are to make the members to realize their own ability as well as trying to improve job skills for their development and work.

The examination is timed and lasts for 30 minutes; all tried their best to obtain the highest score. To raise everybody's spirit, General Manager BY Kwon granted awards to the three highest scoring members. The examination is also intended to find out who will be selected to attend the skill course organized by the IT team.

The three members who received General Manager Kwon's award are:

- Pham Thi Thu Mo - first prize
- Bui Van Hien - second prize
- Huong Thi May Han - third prize

"I was excited to receive my prize and I will try to improve my skills even more to increase productivity." - said Ms. Mo.

For more information or career opportunities call 55 3618 900 or send your CV to [dvhr@doosan.com](mailto:dvhr@doosan.com)